



Maestro Supported Interfaces

September 2018 Rev 02



Introduction

The following is a list of interfaces to third party systems currently supported by Maestro.

Maestro supports many interfaces using a direct interface with the system vendor using the vendors proprietary interface specifications, using HTNG/OTA standards, or using our own Maestro API, named Genomi. Additional interfaces are supported using the Control Lodging Link PTS Software and should a required interface not be listed here, it may be supported using our Control interface.

If an unlisted interface is required, please contact us to discuss if the interface has been investigated previously and for available options. Maestro does regularly develop interfaces for new products and provide an API to third parties wishing to integrate with Maestro.

Interfaces are grouped by type and each interface has the current status identified. Status values are:

- Installed - installed at one or more properties in a live environment
- Ready - completed and ready for client installation/testing, but not yet installed
- Internal Test - completed and now undergoing testing at Maestro
- Development - currently being developed
- Wait - on hold due to lack of demand
- Pending - identified as a required interface but not yet submitted for development



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FRONT OFFICE INTERFACES

Telephone Systems (PBX)

Brand	Model	Version/Protocol	Status
Alcatel	AHL4400	08/99 V3.0 and Up	Installed
Avaya (formerly Lucent Technology)	Definity	ASCII 04/97	Installed
Comdial		HitachiHCX5000	Installed
Defero3		Hitachi	Installed
Ericsson	BP250/MD110	Lodging Link PTS	Ready
Fujitsu	Starlog 3		Ready
Fujitsu	F9600	12/97	Installed
Hitachi	HCX5000	09/98 7.4	Installed
Iwatsu		Lodging Link PTS	Ready
Mitel	SX 2000		Installed
Mitel	SX200D/L/EL/ML/ICP	12/98	Installed
Mitel	3300 ICP		Installed
NEC	NEAX2400	11/95	Installed
Nevotek		Lodging Link PTS	Installed
Nitsuko	384i	HitachiHCX5000	Installed
Nortel	SL/1		Installed



PBXnsip		Lodging Link PTS	Installed
Percipia	Parallax	Avaya	Installed
PhoneSuite	112	Hitachi	Installed
Samsung		Mitel / Hitachi	Installed
Siemens	Status		Installed
Siemens	CaracasLink	Lodging Link PTS	Ready
Status			Installed
Tadiran			Installed
TMS			Installed
Toshiba	DK424	HitachiHCX5000	Installed

Voice Mail

Brand	Model	Version/Protocol	Status
ActiveVoice	Repartee/Replay Plus	Hyatt/Encore	Installed
Avaya (formerly Lucent Technology)	Intuity/GuestWork		Installed
Baypoint	NuPoint Messenger	Hyatt/Encore	Installed
Centigram	VoiceMemo	6.0A and Up (Hyatt/Encore)	Installed
DuVoice			Installed
Emissary			Installed
Fujitsu	F9600	SMDI – 12/97	Installed





HartfordCommunications	Criterion	Hyatt/Encore	Installed
Hitachi	Integrated Voice Mail		Installed
InnOvation	InnLine	Hyatt/Encore	Installed
Mitel	Mitel Mail/Express Messenger	Hyatt/Encore	Installed
NEC	NEAXMail (AD8/16/40)	Hyatt/Encore	Installed
Nortel	Meridian Mail		Installed
PhoneSuite	112	Hitachi	Installed
Siemens		Status	Installed
Status			Installed
TMS			Installed
VoiceGate		Centigram	Installed

Call Accounting

(Compatible with most record formats and protocols)

Brand	Model	Version/Protocol	Status
Amtel	Smarty		Installed
Atlas	500		Installed
CDS	Statcom		Installed
Comdial		Hobic/Holidex	Installed
EZadvantage	Call A Matic		Installed





Genesis	UNIX	Onboard/Network	Installed
Genesis	UNIX		Installed
Genesis	Windows	Onboard/Network	Installed
Genesis	Windows		Installed
Hansen Software	CASH		Installed
Hitachi	HCX5000	Ack/Nak	Installed
Homisco		Hobic/Holidex	Installed
ICSS			Installed
InnOvation	InnCharge/InnLine 2020		Installed
InnTel	1500		Installed
Intech	Housecall\$	Holidex	Installed
ISI	Infortext		Installed
Jazz			Installed
MDR	MDR-5000	Ack/Nak	Installed
PhoneBill		Ack/Nak	Installed
PhoneSuite	112	Hobis A	Installed
ProfitWatch		Ack/Nak	Installed
RSI (Telecost)		Ack/Nak	Installed
Siemens		Status	Installed



Status			Installed
Tality			Installed
Tel Electronics	Inn-Form Plus/XL	PMS/HX	Installed
TMS			Installed
Ultimate	Innservice	TCP/IP (No ACK/NAK)	Installed
XETA		HMS/Holidex	Installed
XIOX Corp	Prophet-h		Installed

Point Of Sale

Brand	Model	Version/Protocol	Status
Active Golf	GEN	Micros	Installed
Aloha		Micros	Installed
BevoPOS	Benseron	Micros	Installed
Digital Dining		Micros	Installed
EasiPOS		Micros	Installed
General Meters		Maestro Generic	Ready

Generic (Ramesys UK)		2.1	Installed
HARMS Millennium		Micros	Installed
HSI		Micros	Installed
Infogenesis		Revelation (TCP/IP, XML)	Installed





IQ		Maestro Generic	Installed
Jencess	ServeWay/Saleway		Installed
Logivision		Maestro Generic	Installed
Micros		E7/2700/3700/4700/8700/9700 (RS232, TCP/IP)	Installed
PARS		Micros	Installed
Pixel Point		Micros	Installed
Posera	Maitre'D	Micros	Installed
POSitouch		POSitouch/Micros	Installed
Prosalon		Micros	Installed
QuadraNet	EPOS	Maestro Generic	Installed
Remanco		Vision PMSI	Installed
RetailPro		Micros	Installed
RTP Ski Ticketing		Micros	Installed
Sable		Micros/Squirrel	Installed
Sharp	5700	Micros	Installed
Silverware	Classic	Network-Standard/Enhanced	Installed
Silverware	Classic	Micros	Installed
Silverware	Avrio	TCP/IP	Installed
Siriusware Ski		Micros	Installed



Ticketing			
SpaSoft		Micros	Installed
Squirrel		CHS/Lanmark3/Lanmark6	Installed
System3		Micros	Ready
SzenCorp	Szen18	Micros	Installed
Tee-On Golf Systems		Micros	Installed

In Room Entertainment

Brand	Model	Version/Protocol	Status
Galavu		Video Checkout	Installed
Guestek		Video Checkout	Installed
Guest-Tek		Maestro Genomi API	Installed
Intelity		Maestro Genomi API	Installed
Lodgenet		Simple Billing Only	Installed
Lodgenet		Video Checkout	Installed
MovieLink		1.7	Installed
NXTV		Video Checkout	Installed
On-Command		Simple Billing Only	Installed
On-Command		Video Checkout	Installed
Quadriga		Video Checkout	Installed





Time Warner		Video Checkout	Installed
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Keycard

Brand	Model	Version/Protocol	Status
CISA		Lodging Link PTS	Ready
Kaba Ilco	System 700	Gateway / Direct	Installed
Marlok			Installed
Onity (formerly Tesa)	HT24	4.x, 5.x	Installed
Saflok	5000 / 6000		Installed
Salto	Hams v1.3	Onity (Tesa) Protocol	Installed
VingCard Elsafe	VC2100	1.3	Installed
Visionline/TimeLox		PMS 1511	Installed

Credit Card

Brand	Model	Version	Status
Elavon	Protobase	6.01	Installed
Elavon	Fusebox		Development
PXP (Servebase)			Installed
Shift 4	Dollars On The Net		Installed



GDS/OTA/Booking Engine Reservations

Brand	Model	Version	Status
Avvio		2 way	Installed
Expedia	Direct	2 way	Installed
Fuel Interactive		2 way	Pending
HBSI		2 way	Pending
LeisureLink		2 way	Installed
Mobius		2 way	Installed
Open Hospitality		2 way	Installed
Pegasus		2 way	Installed
ResWave		2 way (enhanced res upload)	Installed
Sabre	SynXis	2 way (enhanced res upload)	Installed
SiteMinder		2 way	Installed
Travel Tripper		2 way	Installed
Travelclick	iHotelier	2 way PMS Connect	Installed
TravLynx/Innlink		2 way	Installed
Trust		2 way	Installed
UniRez		1 way	Installed



Windsurfer		2 way	Installed
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Internet Access Billing

Brand	Model	Version/Protocol	Status
CAIS Internet			Installed
CISCO	BBMS		Installed
Golden Tree			Installed
Guestek			Installed
Nomadix		HOBIC/Micros	Installed
TravelNet		Data Valet	Installed
Wayport			Installed

G/L Export

Brand	Model	Version	Status
ACCPAC	User Defined	CSV/TXT	Installed
Aptech Profitvue	User Defined	CSV/TXT	Installed
Dataplus	User Defined	CSV/TXT	Installed
Great Plains	User Defined	CSV/TXT	Installed
IDSbooks			Installed
M3	User Defined	CSV/TXT	Installed





Mas90/Mas200	User Defined	CSV/TXT	Installed
MYOB		CSV/TXT	Installed
Navision		CSV/TXT	Installed
PeachTree	User Defined	CSV/TXT	Installed
Quickbooks	IIF (Intuit Interchange Format)	CSV/TXT	Installed
Solomon		CSV/TXT	Installed
Sun Financial		CSV/TXT	Installed
Timberline		CSV/TXT	Installed

Corporate Accounting

Brand	Model	Version	Status
Corporate Upload G/L, A/R, T/A	Generic		Installed

Revenue Management

Brand	Model	Version	Status
EZRMS		1 way	Installed
EZRMS		2 way	Installed
IDeaS		1 way	Installed
Rainmaker	GuestRev	2 way	Installed
RateGain			Pending
eRevMax/RateTiger			Pending
Duetto			Pending



Video Display Systems

Brand	Model	Version	Status
AFS MessageLink		Guest Message	Installed

Third Party Sales and Catering

Brand	Model	Version	Status
Newmarket	Delphi	Legacy	Installed
Newmarket	Delphi	XML	Installed
Newmarket	Delphi	FDC	Installed

Parking Control

Brand	Model	Version	Status
McGann			Installed

Minibar

Brand	Model	Version	Status
AMS	AutoClassic	Full Duplex	Installed
Dometic			Installed
TMS-Mini Bar Posting			Installed

Energy Management

Brand	Model	Version	Status
Alerton		Scientific Atlanta	Installed
Gentec			Installed
InnComm		Scientific Atlanta	Installed



Johnson Control		Scientific Atlanta	Installed
Trane		Polarsoft	Installed
WiSuite		Scientific Atlanta	Installed

Cashless Vending

Brand	Model	Version	Status
C-Star			Ready

Reputation Management

Brand	Model	Version	Status
Revinat		Maestro Genomi API	Installed

Digital Marketing / Email

Brand	Model	Version	Status
Cendyn			Installed
Digital Alchemy		Data2gold	Installed
GuestFolio			Installed
Revinat		Maestro Genomi API	Installed
Stash Rewards			Installed
Zdirect		Maestro Genomi API	Installed

Work Order/Housekeeping Management

Brand	Model	Version	Status
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HotSOS/REX			Installed
StatusTracker			Installed

Tablet Check In/Check Out

Brand	Model	Version	Status
It Just Works Software	iPad		Installed

ID Scanners (Passport/Driver's License)

Brand	Model	Version	Status
TTI	3m		Ready
Samsotech			Development

SALES AND CATERING INTERFACES

Video Display Systems

Brand	Model	Version	Status
AFS MessageLink		Event Message	Installed
Janus Displays		Event Message	Installed

Graphical Room Layout

Brand	Model	Version	Status
MeetingMatrix			Installed
TimeSaverSoftware	RoomViewer	Pro Version 6.0	Installed